

TARIFF PLAN

UK OUT-OF-BUNDLE CHARGES

Charges apply if outside the Windsor Telecom fair use policy.

Product	Rate
Voice Calls	45p/min*
SMS	45p/SMS
Data	3p/MB
Channel Isles and Isle of Man Voice Calls	45p/min (excl. from bundles)
Channel Isles and Isle of Man Voice SMS	45p/SMS (excl. from bundles)
International SMS	45p per Message
Standard UK MMS	45p per Message
UK and International Video call	45p/min*
International Call - EU	94p/min**
International Call – Rest of the World	£1.25/min**
Call Return	45p/min**

* UK Geographic, UK and International video call, landline and voicemail networks per second billing applies.

** 60 second minimum call charge and billed in 60 second increments.

ACCESS CHARGES AND SERVICES

Charges apply if outside the Windsor Telecom fair use policy.

Product	Rate
084 & 087 Non-Geographic Access Charge	45p/min**
09 Premium Access Charge	45p/min**
118 Direct Enquiries Access Charge	45p/min**
076 Radio Paging Services	45p per call
070 Personal Numbering Services	45p/min**
0744 / 07755 Call Forwarding Services	45p/min**

** 60 second minimum call charge and billed in 60 second increments.

INTERNATIONAL & ROAMING RATES

ROAMING EURO ZONE 1

Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French territories, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy (inc. Vatican City), Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal (inc. Madeira), Romania, Slovakia, Slovenia, Spain (inc. Balearic Islands), Sweden.

Product	Rate
Euro In Zone 1 & UK	45p/min*
Euro Zone 2	94p/min*
Out of Euro Zones	£1.25p/min**
SMS	45p per message
MMS	45p per message
Data	3p per MB

* UK Geographic, UK and International video call, landline and voicemail networks per second billing applies.

** 60 second minimum call charge and billed in 60 second increments.

ROAMING EURO ZONE 2

Channel Islands (inc. Guernsey, Jersey) and the Isle of Man, Faroe Islands, San Marino, Turkey, Switzerland.

Product	Rate
Euro In Zone 2 & UK	45p/min*
Euro Zone 1	£1.50/min***
Out of Euro Zones	£1.50/min***
SMS	45p per message
MMS	45p per message
Data	35p per MB

* UK Geographic, UK and International video call, landline and voicemail networks per second billing applies.

** 60 second minimum call charge and billed in 60 second increments.

*** 30 second minimum call charge and billed in 30 second increments.

ROAMING REST OF WORLD ZONE 1

Afghanistan, Albania, Anguilla, Antigua and Barbuda, Argentina, Armenia, Aruba, Australia, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Benin, Bermuda, Bhutan, Bonaire, Botswana, Bosnia & Herzegovina, Brazil, British Virgin Islands, Brunei, Burkina Faso, Cameroon, Cambodia, Canada, Cayman Islands, Central African Republic, Chad, Chile, China, Colombia, Democratic Republic of Congo, Peoples Republic of Congo, Costa Rica, Curacao, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, Fiji, French Polynesia, Gabon, Georgia, Ghana, Grenada, Guam, Guatemala, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Iran, Iraq, Israel, Ivory Coast, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Kuwait, Laos, Lesotho, Macau, Macedonia, Madagascar, Malaysia, Mexico, Moldova, Mongolia, Montenegro, Montserrat, Morocco, Mozambique, Myanmar, New Zealand, Nicaragua, Niger, Nigeria, Oman, Pakistan, Palestine, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Russia, Rwanda, Saba (Netherlands Antilles), Samoa Western, Saudi Arabia, Serbia, Seychelles, Singapore, Sint Eustatius (Netherlands Antilles), Sint Maarten, Solomon Islands, South Africa, South Korea, South Sudan, Sri Lanka, St Kitts and Nevis, St Lucia, St Vincent, Suriname, Swaziland, Taiwan, Tajikistan, Tanzania, Thailand, Togo, Tonga, Trinidad & Tobago, Turks & Caicos Islands, Uganda, Ukraine, United Arab Emirates, Uruguay, USA, US Virgin Islands, Uzbekistan, Vanuatu, Venezuela, Vietnam, Yemen, Zambia.

Product	Rate
In Country, In Zone & UK	60p/min**
Euro Zones	£1.50/min**
Rest of World Zone 2	£2.00/min**
Rest of World Zone 3	£2.00/min**
Rest of World Zone 4	£2.00/min**
Inbound	£0.36/min**
SMS	9p per message
MMS	66p per message
Data	14p per MB

** 60 second minimum call charge and billed in 60 second increments.

ROAMING REST OF WORLD ZONE 2

Algeria, American Samoa, Belarus, Bolivia, Cape Verde, Gambia, Guinea, Guinea-Bissau, Kyrgyzstan, Liberia, Malawi, Mauritania, Mauritius, Senegal, Sierra Leone, Zimbabwe.

Product	Rate
In Country, In Zone & UK	£1.20/min**
Euro Zones	£1.50/min**
Rest of World Zone 1	£2.00/min**
Rest of World Zone 3	£2.00/min**
Rest of World Zone 4	£2.00/min**
Inbound	£0.72/min**
SMS	30p per message
MMS	66p per message
Data	68p per MB

** 60 second minimum call charge and billed in 60 second increments.

ROAMING REST OF WORLD ZONE 3

Andorra, Burundi, Libya, Mali, Namibia, Nepal, Sao Tome and Principe, Tunisia.

Product	Rate
In Country, In Zone & UK	£2.40/min**
Euro Zones	£2.40/min**
Rest of World Zone 1	£2.40/min**
Rest of World Zone 2	£2.40/min**
Rest of World Zone 4	£2.40/min**
Inbound	£1.56/min**
SMS	60p per message
MMS	66p per message
Data	£2.00 per MB

** 60 second minimum call charge and billed in 60 second increments.

ROAMING REST OF WORLD ZONE 4

Angola, Ascension Islands, Australian External Territories, Belize, Comoros, Cook Islands, Cuba, Diego Garcia, Djibouti, Equatorial Guinea, Eritrea, Ethiopia, Falkland Islands, Greenland, Kiribati, Lebanon, Maldives, Marshall Islands, Micronesia, Midway Island, Nauru, New Caledonia, Niue, Norfolk Island, North Mariana, Palau, Saint Helena, Somalia, St Pierre & Miquelon, Syria, Timor (East), Tokelau, Turkmenistan, Tuvalu, Wallis & Futuna.

Product	Rate
In Country, In Zone & UK	£2.40/min**
Euro Zones	£2.40/min**
Rest of World Zone 1	£2.40/min**
Rest of World Zone 2	£2.40/min**
Rest of World Zone 3	£2.40/min**
Inbound	£2.40/min**
SMS	60p per message
MMS	66p per message
Data	£8.00 per MB

** 60 second minimum call charge and billed in 60 second increments.

BOLT ONS

UK Data Bolt Ons

3GB UK / EU Data		£4.50
5GB UK / EU Data		£6.00
10GB UK / EU Data		£9.00
20GB UK / EU Data		£16.50

Non-Geographic Minutes

Compatible with 084 / 087 numbers and covers access charge and service charge.

100 Mins		£4.50
300 Mins		£9.00

International Minutes & SMS

Applicable when calling from the UK to other countries.

100 International Min EU		£4.00
500 International Min EU		£9.00
1000 International Min EU		£15.00
100 International Min Worldwide		£22.50
500 International Min Worldwide		£75.00
1000 International Min Worldwide		£150.00
100 International SMS		£4.00
500 International SMS		£16.00
1000 International SMS		£30.00

Roaming Minutes Worldwide

Applicable when roaming in ROW Zones 1, 2 and 3 (excludes Zone 4)

100 Roaming Min Worldwide		£37.50
250 Roaming Min Worldwide		£112.50
500 Roaming Min Worldwide		£225.00

Worldwide Roaming Data

Applicable when roaming in ROW Zones 1, 2 and 3 (excludes Zone 4)

250MB		£90.00
500MB		£170.00
1GB		£310.00