windsor telecom®

Have you got your 03 number yet?

PRESS RELEASE

Windsor Telecom supports the Family Fund

The Family Fund gives thanks to Windsor Telecom, the UK's second largest provider of 0845 numbers, for their continued support as calls to their helpline top 18,000 a month.

Using low-cost helplines, provided by Windsor Telecom, the Family Fund now offer a direct channel of help for parents with severely disabled children across the UK. In 2006 - 07 the charity distributed grants worth £29 million to 50,000 UK families in need.

After an exhaustive search the charity chose Windsor Telecom as they offer a very reliable service and memorable numbers with fixed rates. Chris Smith, applications manager for the Family Fund says, "Changing the official charity phone number was a major task but Windsor Telecom came through 100%. They are a company you can really talk to who provide our charity with advice, help and solutions so that we can do the same for our families."

The relationship was further strengthened during the collapse of Farepak in Autumn 2006. Within a few hours Windsor Telecom had set up an advice and donation line which became fully operational later that week. In the following six weeks the Family Fund distributed £7 million worth of assistance to 26,000 former Farepak agents and helped hundreds of families in need.

For more information on Windsor Telecom visit www.windsor-telecom.co.uk
For more information on The Family Fund visit www.familyfund.org.uk

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Notes to editors

Windsor Telecom

- Windsor Telecom is the UK's leading provider of memorable phone numbers and inbound call solutions.
- Windsor Telecoms provide bespoke call plans and services which give customers incredible flexibility and control over their inbound calls, without any technical knowledge. Solutions will enhance productivity and sharpen competitiveness.
- Business XL magazine, an award winning magazine for growing companies, voted Windsor Telecom a '21st Century Business Star' and 'One of the best 50 companies in the UK today'.

The Family Fund

- The Family Fund provides timely grants to families with severely disabled children, based on families' views and needs.
- The Family Fund champions an inclusive society where families with severely disabled children have choices and the opportunity to enjoy ordinary life.
- The Family Fund is a registered charity covering the whole of the UK and is funded by the national governments of England, Northern Ireland, Scotland and Wales.