



Conference Call - Terms and Conditions

By using the Windsor Telecom Conference Call web site, you agree to be bound by the terms & conditions set out below.

In the following terms and conditions, the words 'we', 'our' and 'us' are used to refer to Windsor Telecom plc.

This service is available 24 hours a day, 7 days a week; however we cannot guarantee that the service will be free from faults 100% of the time.

We will make all reasonable endeavours to resolve any faults which may arise within 4 hours of being notified of such fault.

We shall not be liable to you for any failure of the service, particularly as the service may be affected by circumstances out of our control, such as faults of the telecoms network.

We cannot guarantee that the required participant capacity will be available 100% of the time; however we will make all efforts to expand the capacity should this situation arise.

You agree to indemnify us against any claims made against us by anyone due to the service being unavailable or faulty.

We may vary the technical specification of the service from time to time. This may require planned maintenance which could temporarily interrupt service, however this will usually be done out of normal working hours.

We may withdraw or suspend the service at any time in the case of a breach of these terms or in the case of an emergency.

You must not use the service for immoral, indecent, offensive, obscene, defamatory, menacing, malicious, fraudulent, illegal, or unlawful purpose.

Misuse or suspected misuse of the service in this way shall be reported to the appropriate authorities.

You are responsible for maintaining confidentiality of the Room ID & PIN allocated to you. You must notify us immediately if you suspect unauthorised use of these access numbers.

You shall not acquire any rights in relation to the telephone number, Room ID or PIN allocated to you, including any right to sell or transfer the codes to any third party.

If you have not used the Room ID and PIN within a 30 day period we reserve the right to reclaim your Room ID and PIN for re-allocation. You may however re-apply at any time for the same or different numbers.

Information we hold about you will not be shared with any third party. We will only use them for the purposes of contacting you and identifying you when you contact us.

The email system we provide for sending conference call invites must only be used for that purpose. The email addresses of any invited participants held within your address book will not be used by us for any purpose, or passed on to any third party.

We shall not be liable for any invitation emails that do not reach the intended recipient. We would recommend you inform all new participants to look out for, and remove any blocking (if necessary) on emails from no-reply@windsor-telecom.co.uk.

The cost to dial the service will be in line with the current call charges for that number type as charged by your telephone operator and are subject to change in accordance with your telephone operator's terms of business.

We reserve the right to modify these terms at any time without prior notice. Any modification of these terms will be deemed to be effective from the date and time of posting on our website.